SURVEY 123 USER MANUAL



Survey Data Purpose

In Hawai'i, our unique trails and natural areas are quickly being degraded. Our Nā Manu 'Elele sites have been selected because they have been directly impacted by overuse and high visitation. Conducting surveys is a useful way to keep track of visitor impact and usage. It is part of your role as a steward to report accurate data throughout your employment.

This year, the University of Hawai'i at Mānoa initiated the Trail Capacity Study, with steward data playing a critical role. Visitor data collected from Nā Ala Hele trails will be utilized to forecast trail conditions over time. Not only are the surveys important to our mission and management efforts, but having this data will help in securing funding to keep stewards out on the trails for years to come!



Steward engaging with visitors at Pololū Valley, Hawaiʻi Island.

DOWNLOAD the Survey123 App to your phone or tablet.

For iPhone, download from the App Store.

For Android, download from Google Play.

After you install the survey123 app, open the Survey123 app and select

Continue without signing in.



Then click the QR Code icon in the search box on the upper right corner and **scan the QR Code below:**

The survey123 is named: NAH_NaManuElele_S123



Password: Trails2024

Note: T in trails is uppercase



Once you are taken to the survey, you will then click "collect" at the bottom of your page to begin.





Observer name field: Enter your first and last name. Then click on the three lines in the upper right corner. This will give you the option to "set as favorite answers" and your name will be automatically filled in from now on for you.

Make sure all your other answers are reflective of where you are and times since those answers may also be pre-filled to those by default.



If you continue the survey and submit your answers, these will be pre-filled for you next time.

Last Edited: May 16, 2024

If you "save in drafts" and do not submit, they will still be saved.

If you "close survey" or "close and lose changes", they will not be saved.

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Location Information: If you do not have service, you will be able to move the cursor to where you took data. The app will locate you based on your GPS coordinates.

Adjust your location if you take data along your trail or to different sections of the trail.

Reminder: You might need to allow the Survey123 app to access your device's location.

iPhone > Settings > Survey123 > Location > Select "While using the app"

If you require further assistance please reach out to your supervisor.

Weather conditions & temperature:

Please fill these out to the best of your ability. This is not a required field.

For an accurate temperature reading, refer to the weather app on your mobile device.





Human Disturbances: Click on the "human disturbances" drop down menu to report any observations of these occurrences. These categories do not need to be quantified, just selected.

Environmental Disturbances: Elaborate on any disturbances you feel necessary, such as treefall or weather changes.

Ex: "Due to today's stormy weather conditions, I was stationed at the trailhead and advised all hikers to come back another day when the trail is less muddy."

Additional Comments: If there is something notable, please fill out this section below.

Ex: "Today was a particularly busy day since it was a holiday weekend, I noticed 6 poop bags left along the trail." **Observation Time Period:** Time you surveyed, not including the time it took you to get to location where you took the observations.

Time periods are broken into one hour intervals. There are 2 ways so submit your daily Trail Steward Survey:

- Submit 1 survey accounting all of the time spent on the trail surveying Ex: You arrived at the trailhead @ 6:00 AM and worked an 8 hour shift. Enter time data in 1 hour intervals documenting all calculated fields in the survey.
 - 6:00 AM 7:00 AM
 - 7:00 AM 8:00 AM
 - 8:00 AM 9:00 AM
 - And so forth till...
 - 1:00 PM 2:00 PM (assuming you took a 30 minute lunch break)

2. Submit **multiple** surveys for **multiple** trailheads

Ex: You started at Trailhead 1 @ 6:00. Later in the day you are at Trailhead 2 @ 11:00 AM. Enter time data 1 hour intervals documenting all calculated fields in the survey for every new trail.

- Trailhead 1
 - 6:00 AM 7:00 AM
 - 7:00 AM 8:00 AM
 - And so forth till...
 - 10:00 AM 11:00 AM
 - SUBMIT SURVEY or SAVE IN DRAFT

You drive/hike to Trailhead 2 and arrive at 12:00 PM, START NEW SURVEY

- Trailhead 2
 - 12:00 PM 1:00 PM
 - 12:00 PM 1:00 PM
 - LUNCH BREAK (No time data) same survey
 - 1:00 PM 2:00 PM
 - 2:00 PM 3:00 PM
 - SUBMIT SURVEY or
 SAVE IN DRAFT

Observation time period (Required) * Please select the appropriate hourly time period. 12:00 PM is in the afternoon. 12:00 AM is midnight. Please do not select the same time period more than once.
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11:00 AM-12:00 PM
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Time period comments (Optional) Time period notable events (Optional) Take pictures? (Optional) (Document anything important during the time period)	Nā Manu 'Elele <u>Time periods completed:</u> 1:00 PM-2:00 PM 2:00 PM-3:00 PM
Time period comments (Optional) Time period notable events (Optional) Take pictures? (Optional) (Document anything important during the time period)	Nā Manu 'Elele Time periods completed: 1:00 PM-2:00 PM 2:00 PM-3:00 PM Observation time period (Required) * Please select the appropriate hourly time period. 12:00 PM is in the afternoon. 12:00 AM is midnight. Please do not select the same time period more than once.

Hourly Time Recording: You will only be taking the data below for that hour. Record the number of users that you observe <u>within</u> that specific hour (separate from daily count numbers). Fill out the text boxes with comments or events if relevant. Add a photo if there is something notable you would like to record that occurred within that hour.

In order to move to the <u>next time period</u> you will click the + icon, then fill out the information for that hour accordingly. To go back and edit that information you can press the < icon and move between time periods.

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Totals for the Day: Take counts of all of the following, use the + symbol to add and - symbols to subtract from the calculated fields.

Do not forget to click the "Group information" drop down in order to record group data. **Group Information:** Press the (+) symbol to add information regarding groups. This can include school groups, organized groups, volunteer groups. You do not

need to make groups for large families.

Example of Group Types

- Educational Groups:
 - Pre-K, Elementary, Middle, Junior-High, High School, and College School Groups
- Commercial Groups:
 - Kaimana Tours, Oahu Nature Tours, You and Nature.
 - Commercial Groups are for-profit enterprises that offer organized tours, transportation services, and guided experiences for tourists visiting our Nā Ala Hele Trails
- Organizational Groups:
 - Volunteer Groups, Boy Scotts, Girl Scotts, and other partnered agencies like O'ahu Invasive Species Removal (OISC), Ko'olau Mountain Watershed Partnership (KMWP), or O'ahu Tree Alliance

Commercial groups are required to obtain a Commercial Trail Tour Activity

Permit (CTTA). While they are not obliged to present this permit to you, you can verify their legitimacy by accessing the NAH website and confirming the group's name. Please kindly turn away any commercial group that arrives without a reservation or permit.



Complaints: Feel free to write any notable complaints or feedback you get from visitors.

Incidents: It is important to fill out the incident drop down to the best of your ability. This section is crucial to keeping

Total number of complaints	
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Complaints comments (Optional)	

record of incidents to refer to if we need to. Inform your supervisor of any incidents as they occur and document the incident by taking photos and submitting promptly.

Call DOCARE and 911 if necessary. Call DOCARE for any wildlife or environmental incidents, call 911 for everything else.



Sea Life: The sea life drop down is mainly targeted for our CBSFA areas or trails that lead to beaches, fill these out to the best of your ability. "Ocean hazards observed" is a drop-down option, check all that apply.

Give feedback if you think more questions are needed for this section.

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Photos: At the bottom of the survey there will be an option to upload photos (file icon) or take a photo (camera icon). Add a photo to the yellow section if it refers to a specific incident or something you want to address from the comments above. Add any additional photos below.

Submit: When you are done with the survey, click the checkmark at the bottom right corner.